

QUALITY POLICY

In Fabryka Kart “quality” is defined very broadly. It refers not only to the final product offered to the customer, but also to the entire spectrum of the organization’s tasks, it is the basis for defining standards of work, developing best practices and formulating procedures. For the company it means an obligation towards its customers, employees and environment to be professional, understand and continuously improve every aspect of our operations.

By establishing a quality policy, the company is obliged to undertake all activities in order to:

- meet customer expectations through continuous work on the quality of products, processes and relations,
- systematically improve competencies and develop employees, as well as the organization,
- provide decent working conditions,
- care for the natural environment,
- meet the safety standards in every aspect of company activities.

The top management assumes responsibility for the implementation of quality policy.

The implemented ISO 9001:2015 quality management system, as well as ISO 14001 environmental standard and SMETA annual audit serve to achieve these objectives.

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CEO
Jan Polak